

Collaboration Workshop: Delivery and Transport

The process for despatching and transporting units from the blood service to hospitals

Who are the top 3 stakeholders? 1) PATIENT
via clinicians & representatives
2) BLOOD SERVICE
(could be broken down to multiple stakeholders)
3) HOSPITAL BLOOD BANK

	Stakeholder Focus: Understanding the Stakeholder	Data Sharing Requirements	Agreed Joint Processes	Shared Key Performance Indicators
What is Required?	right product) - place always. - time) with no wastage or excess cost.	HONESTY/ DELIVERY SCHEDULE CONTRACT ORDERING POLICIES AGREED STOCK HOLDINGS STANDING ORDERS. TRANSPARENCY OVER STOCK.	ONE TRANSPORT PROCESS?	DELIVERY TIMES FOR WHOLE PROCESS MONITORED AUDITED
What do we have now?	Some delays with non standard products & pfts Some excess waste + transport costs	RISKY ordering process ↳ weakness of 'ad hoc' process.		WASTAGE 'Ad hoc' recorded blue lights outside 2 hrs.
How do we bridge the gap?	Hold more stock @ hospital MORE FLEXIBLE schedules. Joined up thinking!	INTEGRATED I.T. COMMUNICATION ↳ bedside - blood bank - NBS.	ON LINE ORDERS DATA TRANSFER	TALK TO EACH OTHER