

BSMS Strategy Survey

THE SURVEY IS BEING CARRIED OUT ONLINE. PLEASE ENTER YOUR ANSWERS USING THE WEBLINK PROVIDED. THIS PDF VERSION IS FOR DRAFTING YOUR ANSWERS ONLY.

If you have any problems or cannot find the link please contact the BSMS at bsms@nhsbt.nhs.uk

Before you begin the survey, please indicate whether you are entering data on behalf of your individual hospital or the trust as a whole.

Individual hospital

Trust

Section A - What are the benefits in terms of stock management practice resulting from participation in the BSMS during 2010/11?

1. Have you reviewed your stock holding levels of red cells during 2010/11?

Yes, we review our red cell stock holding levels regularly and adjust appropriately

No

Don't know

If Yes go to Q2, if No or don't know go to Q6

2. If you have reviewed your stock holding levels during 2010/11 please tell us if you used BSMS data

Yes

No

Don't know

If Yes go to Q4, if No go to Q3, if Don't know go to Q6

3. If you answered No to using BSMS data to review stock holding levels please tell us why not?

Comment

Go to Q6

4. Did you adjust your stock holding levels after review?

Yes, we adjusted our stock holding levels

No stockholding adjustment was necessary

Don't know

If Yes go to Q5, if No or Don't know go to Q6

5. Please tell us the reasons why you adjusted your stock holding levels: Tick as many as apply

- The BSMS data indicated that we held higher/lower levels of stock than our BSMS cluster group/regional colleagues
- The BSMS data indicated that our hospital activity had a sustained increase/decrease
- Our ad hoc deliveries from the blood service had changed prompting a review of our stock holding levels
- Other (please specify)

Comment

6. Have you reviewed your wastage levels of red cells during 2010/11?

- Yes No Don't know

If Yes go to Q7, if No or Don't know go to Q10

7. If you have reviewed your wastage levels of red cells during 2010/11 please tell us if you used BSMS data

- Yes No Don't know

If Yes go to Q9, if No go to Q8, if Don't know go to Q10

8. You answered No to using BSMS data to review wastage levels of red cells. Please tell us what data you used

Comment

Go to Q10

9. If you reviewed the red cell wastage data provided by the BSMS what actions did you take as a result?

- No action - my levels of wastage were acceptable when compared to my BSMS cluster group/regional colleagues
- The BSMS data was investigated and discussed at the HTT or HTC and a plan of action to reduce wastage agreed
- There were specific circumstances that affected wastage at this time, action taken to monitor and review wastage
- Other (please specify)

Comment

10. Have you reviewed your wastage levels of platelets during 2010/11?

- Yes No Don't know

If Yes go to Q11, if No or Don't know go to Q14

11. If you have reviewed your wastage levels of platelets during 2010/11 please tell us if you used BSMS data

- Yes No Don't know

If Yes go to Q13, if No go to Q12, if Don't know go to Q14

12. You answered No to using BSMS data to review wastage levels of platelets. Please tell us what data you used

Comment

Go to Q14

13. If you reviewed the platelet wastage data provided by the BSMS what actions did you take as a result?

- No action - my levels of wastage were acceptable when compared to my BSMS cluster group/regional colleagues
- The BSMS data was investigated and discussed at the HTT or HTC and a plan of action to reduce wastage agreed
- There were specific circumstances that affected wastage at this time, action taken to monitor and review wastage
- Other (please specify)

Comment

14. The BSMS provides a number of reports for hospitals

- Individual hospital hard copy quarterly reports
- Regional Transfusion Committee quarterly reports
- VANESA online real time graphs and charts
- Inventory Practice Surveys and associated reports

How do you make use of the data/information provided in the reports? Tick as many as apply

	Individual hospital hard copy quarterly reports	Regional Transfusion Committee quarterly reports	VANESA online real time graphs and charts	Inventory Practice Surveys and associated reports
Include in reports to Hospital Transfusion Committee	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Include in reports to laboratory staff meetings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Include in reports to Hospital Transfusion Team	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Include in reports to hospital management meetings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Display in transfusion laboratory	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Display in Haematology Laboratory	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Display elsewhere in hospital	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Used when reviewing stock holding levels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Used when reviewing wastage	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Used for ad-hoc queries from management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Paper copies of graphs/data filed or kept in laboratory	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Never use the reports	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I do not understand the reports	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please let us have any comments regarding the usefulness of the reports

Comment

15. Do you extract data from the data management system, VANESA?

- Yes No Don't know

If Yes go to Q17, if No go to Q16, if Don't know go to Q17

16. If you never use any of the data extracted from the data management system, VANESA, please tell us why? Tick as many as apply

- The data is not in the required format
 The data is difficult to extract
 We already receive the data from a different source
 I do not know how to extract the data from VANESA
 Other, please give details

Comment

17. How would you rate the following BSMS media during the last year in terms of usefulness, where 1 is no use and 5 is very useful?

	1	2	3	4	5
Newswire	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Website	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Annual report	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

18. The BSMS has access to data regarding blood service and hospital stock management and has, over the years, published peer reviewed journal articles on stock management practice. The last article was published during 2009.

Please tell us about the benefits of these publications. Tick as many as apply

- The articles provide evidence that can be used to produce guidelines and recommendations about stock management
 The articles are interesting and informative
 The articles provide evidence and support that my practice conforms/ is different to that of my peers
 I did not know that the BSMS produced these articles
 I have not read the articles
 Other benefits (please specify)

Comment

Any suggestions for future journal articles?

Comment

19. The BSMS provides educational meetings either in the form of an annual open meeting or several regional meetings.

Please tell us if anyone from your department has attended a meeting.

- Yes No Don't know

If Yes go to Q21, if No go to Q20, if Don't know go to Q21

20. If no one from your department has attended these meetings please tell us why. Tick as many as apply

- Time constraints Locations not convenient
 Staffing constraints The programme was of no interest
 Budgetary constraints Unaware of meeting
 Travel costs Not relevant to personal CPD/PDP
 Other reasons (please specify)

Comment

21. Have any staff from your hospital attended a *Vanessa 4 Dummies* (Basic introduction to VANESA) course?

- Yes No Don't know

If Yes go to Q22, if No go to Q23, if Don't know go to Q24

22. Did you or the staff who attended find the *VANESA 4 Dummies* course useful, where 1 is no use and 5 is very useful?

- 1 2 3 4 5

Go to Q24

23. Please indicate why you and your staff have not attended the *VANESA 4 Dummies* course. Tick all that apply

- We were unaware that a course was available
 We feel we are already competent and confident about using VANESA
 We have read the user manual on the bloodstocks internet site
 We provide this training internally
 The location of the course is inconvenient
 Time or staffing constraints
 We do not use VANESA
 Other reasons (please specify)

Comment

24. Overall please rate the stock management tools provided by the BSMS in terms of benefit to hospital and blood service stock management, where 1 is no benefit and 5 is very important benefits.

Stock management tools are defined as VANESA, BSMS reports, communication, training, media, educational meetings, published journal articles

	1	2	3	4	5
Optimising blood service and hospital stock	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Monitoring and reviewing stock holding levels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Monitoring and reviewing wastage	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Suggesting good practice in stock management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Benchmarking of performance in stock management against other BSMS participants	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Increasing understanding of the blood supply chain from blood service to hospital	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section B - What services should be provided by the BSMS in the future that would be of benefit to hospitals and Blood Services?

25. What services would you like to see provided by the BSMS in the future?

Collection of data

Please rate each of the following suggestions on a scale of 1 to 5 in importance where 1 is not important and 5 is very important.

	1	2	3	4	5
Development of a system to automatically capture stock holding and wastage data from hospital computer systems and insert into VANESA (no manual input of data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Development of a data management system to enable the automatic capture of clinical blood usage by clinical speciality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Development of VANESA to capture wastage data by clinical speciality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Inclusion of frozen components in stock holding and wastage data from hospitals.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Inclusion of paediatric components in stock holding and wastage data from hospitals	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Inclusion of a process to allow hospitals stocking platelets to record their stock levels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Increasing transparency of blood service and hospital data to increase knowledge and improve stock management processes across the supply chain	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Reports

Please rate each of the following suggestions on a scale of 1 to 5 in importance where 1 is not important and 5 is very important.

	1	2	3	4	5
Development of web based reporting systems for BSMS reports (hard copy and email)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Development of email for circulation of red cell issue levels for use in blood shortages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Development of integrated stock management i.e. blood service manage hospital stocks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Publish journal articles related to stock management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Publish targets for stock and wastage in hospitals	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Training

Please rate each of the following suggestions on a scale of 1 to 5 in importance where 1 is not important and 5 is very important.

	1	2	3	4	5
Delivery of VANESA training by e-learning	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VANESA, data management system, questions or hands on technical support from a BSMS team member by appointment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Delivery of stock management training in hospital	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Development of an online survey tool for BSMS surveys	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please enter any further ideas or suggestions

Comment

Thank you for completing the survey!

Now enter your answers into our online survey form using the link that has been emailed to you.